

Resorts of the Caribbean Version 1.0

Thank you for your interest in Resorts of the Caribbean. Please read *Pictures and Palette* to ensure the highest quality viewing. The remaining items in this file are some common support issues. Please read them before calling our support line. However, if you cannot resolve a problem you may reach us weekdays at:

(804) 784-2693 between the hours of 9:00 AM and 6:00 PM EST

e-mail: slm@richmond.infi.net

Credits

All of the images and resort information were provided by the respective resorts and the various island Tourist Boards. No images may be reproduced or used in any manner for commercial purposes. Main screen and CD-ROM cover photo credit: Sandals, Negril.

Video (moving)

There are 20 videos on Resorts of the Caribbean. A Video button appears when one is available for viewing -- refer to the Video Problems section below for more information.

Island Videos:

Barbados
Bermuda
Grenada
Jamaica
St. Barth's
St. Thomas
Tortola
Virgin Gorda

Resort Videos:

St. James/Colony Club
St. James/Tamarind Cove
St. James/Crystal Cove
St. James/Coconut Creek
Wyndham Elbow Beach
Secret Harbour Beach Resort
Pelican Beach Villas
Lucayan Beach Resort & Casino
Wyndham Rose Hall
Tryall Golf, Tennis & Beach Resort
Round Hill
Half Moon Golf, Tennis & Beach Resort

Pictures and Palette

The minimum display driver colors for Resorts of the Caribbean is 256. With your display driver set to 256 Colors, you may notice a transitional "palette flash" as a photograph is loaded. If you experience "palette flash" your display may not be configured properly -- check your system and video display documentation to determine if a change is possible. Many new systems are delivered with the video configured to 256 colors even though it may have more capability.

Most newer systems can select a display driver for 64K Colors or more and the flash goes away. To load a video driver please refer to your video card documentation, many video cards offer an easy to use utility. Your other option is to modify the display driver through the Windows Setup facility. See your Windows documentation for more information.

If you set your colors to 64K and above and experience a General Protection Fault when you try to run Resorts then you do not have enough VRAM (Video RAM) to run with greater than 256 Colors. Revert back to the driver for 256 Colors, you'll have to live with the flash or upgrade your VRAM.

Installation Problems

If you are using the file manager to run the setup.exe, be sure that the Current Directory displayed above the command line points to your CD-ROM drive at the root. So, if drive D is your CD-ROM the current directory should be:

D:\

Reboot your machine and try again. Once a memory problem has occurred, either before or during installation, booting can clean-up residual effects.

File Not Found/Out of Memory

Be sure the Resorts CD-ROM is in the CD-ROM player with the printed side up.

Be sure the CD-ROM is seated in the drive properly.

Finger prints and dirt on the plain side of the Resorts CD-ROM can also cause these problems. Clean the CD-ROM with a soft cloth - wipe easily from the center directly out to the edge. Do not wipe in circular motions.

Video Problems

Resorts of the Caribbean requires Video for Windows Version 1.1 or better. If you experience difficulty with video display run the Video for Windows setup provided on the CD-ROM.

Unload all applications except Resorts to free system resources.

Text

If any text in Resorts of the Caribbean is not readable, or if the command buttons don't seem to work but they aren't grey, you need to select a standard color scheme provided by Windows. "Designer" is a good selection. You want to modify your custom Windows color scheme, pay special attention to applying contrasting colors for screen elements such as active text, disabled text, highlight text, button text and button face. See your Windows User's Guide for more information on color schemes.

Performance Optimization

You can realize an increase in the access speed of your CD-ROM by modifying a line in your autoexec.bat file. Change the /M: parameter of MSCDEX driver line to be at least 20.

ex: LH /L:1,36256 C:\dos\MSCDEX.EXE /D:MSCD001 /M:20 /E

Close down other applications.

Install with the Fastest Performance option.

Uninstall Resorts

Straight Line Medium, Inc. has provided you with an uninstall utility for removing Resorts of the Caribbean files from your system. This utility makes its best effort to remove our files, however if you have moved or deleted our files, or used your own group name we may not be entirely successful. We do not remove the DLLs or VBXs required by our CD because you may have other applications which also require these components. If you need to manually remove any files here is a list of them and where you can find them.

In the Windows directory
ROC10.INI

Fastest Performance Install

In the directory C:\ROC10 or the one you named during Resorts setup
ROC10.EXE
ROC10.MDB

ROC10.LDB
POINTVW.BMP
PALMS.BMP

Medium Performance Install

In the directory C:\ROC10 or the one you named during Resorts setup

ROC10.EXE
POINTVW.BMP
PALMS.BMP

Slowest Performance Install

No additional files to delete

System Files, MAY BE USED BY OTHER APPLICATIONS, delete with caution

In C:\WINDOWS\SYSTEM

MSAES110.DLL
MSAJT112.DLL
MSAJT200.DLL
VBDB300.DLL
VBRUN300.DLL
ZWND.DLL
GRID.VBX
MCI.VBX
MKDISPLY.VBX
THREED.VBX